

Registered number: 02223103
Charity number: 299049

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

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ANGLIA CARE TRUST
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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2022**

Trustees	Graham Walker, Trustee Lindsey Cook, Chair Ann Bryant Alexander Lloyd Rachael Wyartt (resigned 19 April 2021) Roy Wisdom Kate Rush, Vice Chair (resigned 10 October 2022) Roger Plant (resigned 7 June 2021) Stacey Runciman (appointed 27 July 2021, resigned 20 January 2022) William Farrow (appointed 27 July 2021, resigned 25 January 2022) Samantha Storm (appointed 27 July 2021) Robert Preston (appointed 6 July 2022)
Company registered number	02223103
Charity registered number	299049
Registered office	Unit 8 The Square Martlesham Heath Ipswich Suffolk IP5 3SL
Company secretary	Mrs J Simpson
Website	www.angliacaretrust.org.uk
Independent auditor	Scrutton Bland LLP Chartered Accountants Fitzroy House Crown Street Ipswich Suffolk IP1 3LG
Bankers	Royal Bank of Scotland Plc 8 - 10 Princes Street Ipswich IP1 1QT

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
(CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022**

Solicitors	Prettys Solicitors Elm House 25 Elm Street Ipswich Suffolk IP1 2AD
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ANGLIA CARE TRUST
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CHAIRMAN'S STATEMENT
FOR THE YEAR ENDED 31 MARCH 2022

Anglia Care Trust continues to maintain its financial viability by forming new partnerships and diversifying its income streams. Despite the loss of the Community Rehabilitation Company Contract (due to the privatisation of elements of Probation services), which equated to 10% of our income in 2020-21, the reduction in income in 2021-22 was limited to 5.9% due to successful gains of contracts and services.

The Board continuously welcomes additional opportunities to support the communities we serve and invested in Service User Engagement (to increase co-production of services with service users), Trainee Money Advisers (to future proof the service) and IT (to improve efficiencies and the recording of our impact). The new Anglia Care Trust strategy and business plan are aspirational but achievable giving us, our service users and commissioners the confidence and stability in our services.

Following a retirement, the Board restructured the Charity to appoint a Chief Executive Officer who is supported by a Head of Operations and a Head of Business Support. This appointment has resulted in a change in culture of promoting transparency, emphasis on wellbeing for staff and volunteers and promotion of involvement of those with lived experience in the co-production and delivery of our services. Every board meeting is started with staff/volunteer stories and experiences which has enabled the board to be more visible across the organisation and provided deep insight for supporting additional investment. Moving forward our board has a healthy appetite for challenge, investment and learning. We are continuously succession planning for key Trustee roles and skill gaps aligned to support the delivery of our strategy, with the clear objective of maintaining and embracing diversity.

We are extremely honoured to have maintained our Investors in Diversity and Peoples awards, Advice Quality Standard, Cyber Essentials Plus certification and the new Carbon Charter Silver Accreditation. We look forward to the continued strategy implementation and as always we are grateful to our staff and amazing volunteers who without their dedication and hard work we would not be able to support our service users to gain such positive outcomes.



Lindsey Cook, Chair from June 2021
Date: 14/11/22

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2022

The Trustees (who are also Directors of the Charity for the purposes of the Companies Act) present their Annual Report together with the audited financial statements of Anglia Care Trust Limited (the "Company" or the "Charity") for the year ended 31 March 2022. The Trustees confirm that the Annual Report and financial statements of the Company comply with the current statutory requirements, the requirements of the Company's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

Since the Company qualifies as small under section 383, the Strategic Report required of medium and large companies under The Companies Act 2006 (Strategic Report and Director's Report) Regulations 2013 is not required.

Objectives and activities

a. Policies and objectives

The principal objects of Anglia Care Trust are set out in its governing document which states:

"The objects for which the Company is established are the relief of poverty and sickness; the training, re-training and education of offenders, ex-offenders and those who might offend; the care, resettlement and support of offenders, ex-offenders, those who might offend and their families so that they can live independently and contribute to their communities; the prevention and reduction of crime, including the promotion of public safety and order by providing services or mediation, conciliation, arbitration and advocacy; the provisions of advice and support to vulnerable individuals of whatever age, including those with disabilities, dependencies, mental or physical health problems; the provision of housing and related services to offenders, ex-offenders and those who might offend provided that nothing is done which would relieve local authorities or other bodies of their statutory duties; and the management, co-ordination of the functions of other corporations, bodies or institutions, including the management, training and supervision of their employees, agents or volunteers provided that those activities are connected with and are in furtherance of these objects."

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing its aims and objectives and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

In summary, the aims of the Charity are to support communities and improve lives by helping people to be heard; helping people to feel safe; and helping people to keep a roof over their heads and they fully reflect the purposes that the Charity was set up to further.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

b. Strategies for achieving objectives

The Charity continues to maintain its financial viability by sourcing a diverse range of funds from charitable trusts and other grant makers. The Charity is proud to have been successful in obtaining grants from the Police and Crime Commissioner for its work in Money Advice Service for victims of Domestic Abuse and the Trustees must thank the Suffolk Community Foundation for their continued support in finding us a variety of grants to support the Charity's service users through the Covid-19 pandemic and beyond – their support has allowed the Charity to help those who would have really suffered, through the provision of food parcels, clothing, transport costs and many other items they would have struggled to afford or obtain due to self-isolation or lockdown. The Trustees must also thank Barclays Bank plc for awarding the Charity one of their 100 x 100 grants – by awarding the Charity £100,000 in December 2021, it has been able to support more service users in hardship through the Charity's Money Advice Service and will be able to provide over 100 service users with counselling sessions to help them with trauma and mental health issues. These are areas where the Charity so often sees supply outstripping demand and it has been able to work with Suffolk Mind to increase capacity, who the Trustees must also thank for providing this much needed resource.

The Charity has formed new partnerships and it is pleased to be working with St Giles Wise to deliver a Women's Wellbeing Service for the Ministry of Justice, throughout Suffolk, Norfolk and Cambridgeshire.

After designating funds to the Charity's Development Fund, during this year the Trustees have funded 2 new posts. To support succession planning for its Money Advice Service, the Trustees have funded a full time Trainee Money Adviser position and in order to support the valuable contributions from service users to help the Charity improve the delivery and development of its services, the Trustees have also funded a Service User Engagement Officer post.

The Charity has maintained its partnership with Lapwing Education who have continued their lease with the Charity for office space. The Charity has seen increasing numbers of its staff returning to the office during this period as guidelines have allowed and have worked to ensure its office space remains a safe place for its staff and volunteers. The introduction of the Charity's Homeworking Statement as an extension of its Flexible Working Policy, together with the continuing provision of laptops for all staff has allowed flexible and safe working practices to continue for staff. The introduction of regular Employee Engagement surveys has shown the introduction of these new working practices to have had a positive impact on staff wellbeing and engagement.

The Charity has continued to adapt to new ways of recruiting, training, developing and supervising its volunteers through both face to face and online methods, whilst not compromising on the quality of this support. This year has seen an increase in the number of volunteers recruited with over 90 volunteer positions being filled, ending the year with over 250 volunteers with many supporting more than one service.

Throughout the year, the Charity has continued with the deployment of volunteers in its Appropriate Adult services across Suffolk and Norfolk. The Charity has also continued to utilise volunteers as Mediators and Independent Visitors and supporting its Money Advice, Domestic Abuse Outreach, Drug and Alcohol Outreach Services and Housing Services. It has also used the Charity's broad volunteer skills base to support its newly developed service user engagement offer and its Board of Trustees continues to act in a voluntary capacity. The Charity's volunteers have committed an outstanding number of hours this period, giving over 30,000 hours availability in its Appropriate Adult service alone, equating to over 15 full time employees and their contribution has been more vital than ever to the Charity's success.

The Charity is proud to have maintained its Investors in Diversity and Investors in People awards during the period, alongside its Advice Quality Standard and its Cyber Essentials certification. To add to these, in November 2021 the Charity achieved the Carbon Charter Silver Accreditation which is testament to its aim to be carbon neutral by 2030.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

As committed last year, the Board have funded £21,650 in investment in IT developments to help the Charity improve efficiencies and outcome recording, namely the Outcome Star. In addition, it has invested £93,207 in salaries for Trainee Money Advisers to help the Charity future-proof the Money Advice Service and in salaries for our Service User Engagement Officer to support its aspiration to improve co-production with Service Users.

The Charity has also seen the continued support of its Investors in People focus group led by a team of staff from across the organisation, who have been responsible for initiating a series of people focussed actions contributing to its People Plan. This has seen the setup of Workbuzz, Employee Engagement surveys, which have resulted in quarterly feedback reports and subsequent actions such as the review of the Charity's Competency Review Framework and newly introduced link between performance and salary. The Charity has once again been amazed by the continued determination of its staff and volunteers to find new and innovative ways to support its service users and each other during what has continued to be a challenging period.

During 2021/22, the Charity has delivered services that accord with the aims and objectives of the Charity as defined in its Business Plan for 2019-2021 giving service users the stability, support and challenge they often need to achieve full independence and empowerment. The Charity's focus is to develop safer and stronger communities for adults, families and young people alike.

During 2021-22 the Charity also reviewed its strategy, setting out its intentions for 2022-27, which the Board of Trustees will review on an annual basis. The Charity restated its Vision, Mission and Values as follows:

OUR VISION

Everyone has the opportunity to live in their community with support, dignity and purpose.

OUR MISSION

We exist to encourage people to achieve their full potential, whatever their circumstances, by providing a range of high-quality advice, guidance and support services, delivered by skilled and knowledgeable personnel.

OUR VALUES

We are an organisation that responds to our communities needs and our restated values are:

- Always act with integrity, honesty, trust and respect
- Empower individuals, families and neighbourhoods
- Embed strong governance, financial prudence, Safeguarding good practice and equality and diversity into everything we do
- Use our expertise to influence positive change within everything in which we're involved
- Continuously review and improve our contribution to society & therefore increase public benefit.

Growth

The Charity reviewed its previous aspiration for 'controlled growth' and confirmed that it remains the same, taking advantage of opportunities as they arise but taking care not to over stretch our resources or geographic reach capability. The Charity remains committed to finding time within its resource plan to be able to support bid activity and undertake market analysis.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

c. Activities undertaken to achieve objectives

The Charity's charitable activities summarised below are undertaken to further its charitable purposes for public benefit and can be split into three areas:

Helping people to be heard

- Appropriate Adult Service
- Independent Visiting
- Advice and Guidance – Money Advice
- SEND (Special Educational Needs and Disabilities) independent advice and guidance, mediation and disagreement resolution services
- TCHC Opportunity Suffolk (Employment Advice)
- Mentoring for young people
- Women's Wellbeing Service

Helping people to feel safe

- Domestic Abuse Outreach Service
- Drug and Alcohol Recovery Outreach Service and Psych Liaison

Helping people to keep a roof over their heads

- Accommodation Based Support
- Triangle Tenancy Scheme
- Supporting Treatment, Accommodation and Recovery in Suffolk Service
- Temporary Housing
- Community Rehabilitation
- Satellite Domestic Abuse Housing Service
- Rough Sleeper Outreach Service
- Housing First
- Short Term Emergency Provision Service

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

d. Policy statements

Below are the summaries of the Charity's major policy statements:

Grant Giving

This is a very small part of the activities of the Charity and is supported by the Charity from its current unrestricted services. This fund is the Empowerment Fund. Applicants must be existing users of the Charity's services to apply and must be able to evidence how the application will empower them to make positive changes for the future. For the purposes of administration, it is administered by the Head of Operations and Chief Executive Officer as part of their management responsibilities.

Fundraising Activities

Anglia Care Trust raises funds for specific purposes as needs are identified and does not currently engage in fundraising activities for general unrestricted purposes.

Principal Funding Sources

The principal funding sources for the Charity during this period are currently by way of grant and contract income from Suffolk County Council, Ipswich Borough Council, East Suffolk District Council, the Suffolk Police and Crime Commissioner, Norfolk County Council, Public Health, TCHC and Tendring District Council. A large proportion of its income continues to come from property rental. The Charity must also thank Suffolk Community Foundation for their assistance in securing many grants throughout the year for the Charity's Service Users, as well as the LD Ropes Charitable Settlement who continue, year on year, to support the Charity's applications on behalf of service users.

Designation of funds and free reserves

The Board of Trustees have agreed to continue to contribute to funding the three posts of Trainee Money Adviser and Service User Engagement Officer, at a cost of £31,000 over the next year. Once the value of the fixed assets is excluded, the Charity's free reserves at 31 March 2022 amounted to £951,962 (2021: £1,254,159), of which £242,275 is committed to the Charity's Development Reserve Fund, £77,491 to the Long Term Property Maintenance Fund, £23,578 to the Training Fund, £16,349 to the Triangle Tenancies Fund, £21,824 to the Money Advice Fund and £9,300 to Service User Engagement Fund.

Income Funds

Anglia Care Trust is in receipt of income as follows:

- Service delivery contracts and service level agreements as unrestricted income;
- Grants as restricted income. Such income which is not expended during the lifetime of a project will remain restricted, with the grant giving body being notified, with a view to extending the duration of the project
- Investment income as unrestricted income; and
- Other income will be treated as unrestricted e.g. rent.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

Reserves Policy

Anglia Care Trust aims to maintain financial reserves equating to:

- 6 months salary costs, inclusive of pension and NI contributions (which equates to £1,153K 2021-22), for the purpose of ensuring that the organisation can meet its obligations in law to all staff, should it cease operating. These reserves can be funded not just by designated cash reserves but also by the capital values tied up in Anglia Care Trust properties which in the case of properties subject to mortgage or charge would be restricted to the prior legal claim of the charge and noting that the first call on the sale of any property would be salary reserves.
- 5% of the market value of properties owned by Anglia Care Trust (which equates to £39.5K 2021-22), for the purpose of ensuring that any unplanned eventualities regarding the properties, inclusive of damage and large scale maintenance or refurbishment, can be dealt with.

The Charity has achieved both these targets in 2021-22.

e. Board Evaluation

The Board of Trustees uses the NCVO Charity Governance Code to review its effectiveness and performance. All Trustees have an annual Performance Review carried out by the Chair of Trustees.

f. Diversity

The Board has an objective to ensure it is diverse as possible. Recruitment has been targeted to ensure it reaches as diverse an audience as possible and addresses any imbalances the Board has. During 2021-22 the female representation on the Board continued to increase, exceeding 50% of the Board by the end of the period for the first time in Anglia Care Trust's history.

g. Board Attendance

As testament to the Charity's commitment to transparency, it publish the Board of Trustees attendance figures. The Charity can state that for 2021-22, the attendance rate overall was 81%.

Objectives and activities (continued)

h. Main activities undertaken to further the charity's purposes for the public benefit

The Charity's objects and funding limit the services it is able to provide to those living in East Anglia. Priorities are decided after assessing the needs of the individuals and their personal commitment to achieving success. All of the Charity's services are provided free to its service users.

Anglia Care Trust believes that equal access to its services is vital to its success and that successful outcomes must be shared by all communities that use the Charity's services. The Charity monitors access to its services by gender, disability, age and race, but excludes no one for whom the service is suitable. Further information about who benefits directly from the Charity's services is explained in the reporting on each service's achievements below.

However, the impact of the Charity's work goes far further than just the individuals or families who access its services. The Charity believes that entire communities benefit indirectly from much of the work that it does, and the Charity's work with families such as through its Mediation Service, its Money Advice Service and its work with victims of domestic abuse is a strong example of how a whole community can benefit from improvements in behaviour from one family. The work that the Charity does with its Drug and Alcohol Recovery Outreach Project working with Street Drinkers, Rough Sleepers and its tenants in supported accommodation are other examples of how working with one individual can have a positive impact on many others: from neighbours, to family members, through to the local community.

Achievements and performance

a. Key performance indicators

As a Charity, the financial governance is key to the Charity's success and its integrity. Therefore, the Charity's internal monitoring and controls are also its Key Performance Indicators. The Charity can confirm that its income for 2021-22 was 2% above budget and its expenditure was 9% over budget. However, there was only a 0.1% positive variance and 2% negative variance between actual and forecast figures respectively, giving the Trustees confidence in its internal financial processes and knowledge of its business.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Achievements and performance (continued)

b. Review of activities

The Charity has delivered the following services during the year that can be grouped into three areas of focus:

Helping people to be heard

Appropriate Adults

Both the Charity's Suffolk and Norfolk services have continued to run well with all KPIs being met and over 2,700 detainees have been supported across 6 Police Investigation Centres. All daytime rotas have been entirely volunteer led and over 30,000 hours availability have been offered by volunteers across the year, a further 5% increase compared to the previous year and a huge achievement considering the restrictions during this period.

Independent Visiting

The Charity's Independent Visiting contract came to an end at the end of this period, having supported 33 young people during the year and returning to a fully face to face service following the pandemic. At the time of writing, the Charity has been awarded a new 3-year contract from 1 April 2022 with an option to extend this by up to 24 months.

Mediation

This was the midway point of the contract commissioned by SENDIASS (Special Educational Needs and Disability Information, Advice & Support Service) to offer a free and impartial service, offering SEND Mediation or Disagreement Resolution and advice and guidance associated with this.

The service has continued again to exceed anticipated figures with 397 people being helped this year, a 20% increase compared to the previous year. This support has been offered through a combination of telephone advice and mediations with the service continuing to be supported by volunteers with over 80 mediation hours being delivered by the Charity's dedicated volunteers.

Money Advice

Demand for the service has increased during this period with over 400 referrals and requests for assistance. Funding has continued for a second year from Ipswich Borough Council and ACT charitable funds as well as receiving funding from ACT housing. The service has received another year of grant funding from the PCC and a year's worth of funding from Barclays.

The service has helped to maximise over £220,000 worth of income and managed over £730,000 worth of debt and has continued to focus on empowering others through the delivery of advice and guidance

The Charity has also maintained the Advice Quality Standard, the mark of quality for independent advice.

TCHC Opportunity Suffolk (Employment Advice)

This year has been another difficult one for employment services as the service prepares to enter its final year, but the service has continued to support 130 individuals towards achieving their goals around employment and training.

Women's Wellbeing Service

This period has seen the launch of this new service delivered in partnership with St Giles Trust, delivering women's services in the East of England and supporting the National Probation Service to reduce re-offending in the region. During this period, the service has worked with over 400 women across Norfolk, Suffolk and Cambridge.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Achievements and performance (continued)

Helping people to feel safe

Domestic Abuse

In its fourth year, the Domestic Abuse Outreach Service (DAOS) contract, commissioned by Suffolk County Council, has received a total of 733 referrals with 419 reporting that their risk was reduced during their period of support and 90% self-reporting an improvement.

Over 1800 positive outcomes have been achieved during this period, including over 200 people being offered financial advice, 180 service users reporting a positive health related outcome and over 170 people receiving housing related support.

The 24/7 domestic abuse helpline commissioned by Suffolk County Council to support victims, their friends and family and professionals seeking advice continued during this period. We took 650 calls, a 50% increase compared to the previous year. The helpline assisted over 180 people out of hours and offered advice and guidance to 474 callers, referring 75 of these to the Domestic Abuse Outreach Service to continue working with them.

Drug and Alcohol Recovery Outreach and Psych Liaison

This period has seen additional investment enabling the service to be extended to include those that present at A&E with substance use and mental health crisis but do not meet the threshold for secondary mental health services. The commencement of the Psych Liaison contract in July 2021 has meant that we have supported an additional 210 service users as well as the 362 service users supported by the Drug and Alcohol Outreach Team across Suffolk.

Anglia Care Trust has continued to hold a strong presence in this area, working alongside Start Afresh, MARA and Turning Point and as a result, the contract has been extended by 2 years until 2024.

Helping people to keep a roof over their heads

Accommodation Based Support (Single Homeless and Offenders)

Throughout the year, Anglia Care Trust continued to provide 50 units of accommodation with accompanying support through the Suffolk HRS programme, with 28 units functioning as offender specific accommodation and 22 delivered to single homeless individuals in partnership with Sanctuary Housing.

During this period, the Charity housed 49 new service users and supported 47 service users to move on with 10 going into training, education or employment and 36 being referred to other specialist services within ACT.

Triangle Tenancy Scheme (TTS)

Anglia Care Trust has continued to deliver our in-house TTS, functioning as move-on accommodation for those in our Accommodated Based Support services, whilst also encompassing the Refugee Resettlement Programme.

In TTS the Charity had 46 units and housed 38 new referrals during this period. There were 25 move-ons to Social or Private lets and 6 service users reconnected with family and friends as a result of their stable accommodation. 8 people were referred to other Anglia Care Trust services for specialist money and employment advice and 6 service users secured paid employment.

The Syrian refugee scheme was re-tendered to include all refugees, including Afghanistan and other asylum seeking refugees and renamed as the Refugee Resettlement Scheme. At the time of writing, the Charity knows that it has been named as the Housing Support Provider for this scheme for 3 years with a possible 2 year extension, commencing July 2022.

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022**

Achievements and performance (continued)

Community Rehabilitation Company

In 2020 it was announced that the privatisation of elements of Probation services would come to an end and the management of offenders would fall solely back to the National Probation Service. This news means that Anglia Care Trust's Accommodation and Finance, Benefits and Debt contracts came to an end at the end of June 2021. In the final delivery year, Anglia Care Trust supported 1,191 offenders to successfully secure sustainable accommodation.

Satellite Domestic Abuse Service

As with other accommodation based services, the Satellite Domestic Abuse Accommodation Service experienced similar challenges around move-on, with Local Authorities focussing their accommodation resources towards those without a roof over their head. None the less, Anglia Care Trust was able to secure emergency funding from the Ministry of Housing, Communities and Local Government (MCHLG) to provide an additional 4 units of accommodation in the service for six months, doubling its capacity. These units were quickly filled and subsequently Suffolk County Council agreed to provide funding for Anglia Care Trust to continue providing the additional units up to December 2022. During this period, the service achieved 7 move-ons and supported 9 families.

Rough Sleeper Outreach Service

During this period, the Charity continued to provide a Rough Sleeper Outreach Service supporting East Suffolk Council and Tendring District Council. A total of 317 referrals were received across both areas, including those who were sofa surfing as well as rough sleeping. 212 service users were worked with and accommodation was found for 112 of them moving them from a position of homelessness.

STEPS (Short Term Emergency Provision Service)

Functioning to provide direct access emergency accommodation for rough sleepers in Ipswich for Ipswich Borough Council, the service has continued to be heavily utilised during this period. With 13 units of accommodation, including 3 Rough Sleeper Emergency Beds, STEPS provided emergency accommodation to 40 individuals during this time. At the time of writing, the contract has been extended for a further 5 years, subject to funding by central Government.

Housing First

Providing long term accommodation to entrenched homeless individuals in partnership with IHAG (Ipswich Housing Action Group) and Ipswich Borough Council, this period saw the team overcoming the challenges of working with the complex client group as the pandemic continued and they successfully supported 6 tenants to maintain their tenancies, access health and recovery services and access the community in a positive way.

Supporting Treatment, Accommodation and Recovery in Suffolk (STARS)

The STARS service, managed on behalf of Public Health England, has continued to provide 25 units of supported accommodation to single homeless individuals who were actively engaged in recovery. The service received 114 referrals during this period, successfully moving on 9 individuals back into the community. In its 3rd year, the contract has been renewed for a further 2 years until 2024.

The STARS scheme has continued to be actively involved in the recovery community during this period with service users participating in a virtual version of Recovery's Got Talent and the Recovery 5-a-Side Football Tournament.

Temporary Housing

During this period, the service has provided 99 units, providing tenancy support to low needs clients across Suffolk and Essex. 44 referrals have been received into the service with 28 individuals being positively moved on.

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Achievements and performance (continued)

c. Investment policy and performance

Anglia Care Trust's cash reserves are held with the Charities Aid Foundation and the Royal Bank of Scotland. The Charity's current account operations are with Royal Bank of Scotland. As with all investments during the current period, performance has been disappointing due to the level of interest rates.

d. Factors relevant to achieve objectives

Factors relevant to achieving objectives have been included in the review of activities.

Financial review

a. Going concern

The Trustees and management have prepared detailed forecasts that indicate that the Charity will be able to continue to meet its liabilities as they fall due and will continue to operate for the foreseeable future, being at least 12 months from the date of approval of these financial statements. Furthermore at the time of approving the financial statements, the Trustees confirm that there are no material uncertainties regarding the Charity's ability to continue in operational existence for the foreseeable future. Accordingly, the financial statements have been prepared on the going concern basis.

b. Material investments policy

The Charity does not hold any investments including material social investments.

Structure, governance and management

a. Constitution

The organisation is a Charitable Company limited by guarantee, incorporated on 19 February 1968 and has been in existence as an independent registered charity since the early 1970s. The Company was established under a Memorandum of Association which established the objects and powers of the Charitable Company and is governed under its Articles of Association. In the event of the Company being wound up members, currently set as the Directors of the Company, are required to contribute an amount of not exceeding £1. The Charitable company is constituted under a Trust Deed and is a registered charity, number 299049.

The Directors of the Company are ex officio Trustees for the purpose of charity law. The Memorandum and Articles of Association require a minimum of three Directors; the maximum number is fifteen. As at 31 March 2022 there are seven members of the Board of Directors. The Memorandum and Articles of Association require that one-third of the membership retire annually. The members to retire are those that have been in office the longest. Retiring members are eligible for re-election. The members of the Board of Directors have the power to co-opt members to the Board; any such members hold office until the next Annual General Meeting when they are eligible to stand for election.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Structure, governance and management (continued)

b. Methods of appointment or election of Trustees

Potential new recruits to the Board of Directors meet with the Chair and others he or she may involve in order to discuss their request to join the Board with intent to examine their potential suitability for the role of Director of the Company, to assess their understanding of the role of Director and the degree to which they meet the current needs of the Board in terms of skill, experience and diversity. If satisfied, the Chair may then invite the applicant to attend a Board Meeting as an observer. The Board will then consider the appointment and if satisfied they will co-opt the applicant to the Board until the next Annual General Meeting takes place.

c. Policies adopted for the induction and training of Trustees

Many of the Board of Directors are familiar with the practical work of the Company by virtue of service, either as a Director or as a volunteer or both for a number of years. Board members are also invited to attend the staff conference days held three times a year. Their induction involves spending time with the Senior Management Team and other personnel and Service Users to ensure that they have an overview of the organisation. New Board members are also inducted into the Board process by the Company Secretary, who ensures that they receive copies of the following:

- Most recent Annual Reports and Audited Accounts
- Memorandum and Articles of Association
- The Essential Trustee Guide produced by NVCO

d. Pay policy for key management personnel

As with all staff, remuneration is based on market rates and staff are subject to annual Competency Based Performance Reviews. Senior Staff are afforded the same annual cost of living awards as the rest of the organisation.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Structure, governance and management (continued)

e. Organisational structure and decision making

Board of Directors

The Board of Directors is legally responsible for the management and control of the Charity; the Directors meet eight times per year and hold an Annual General Meeting in accordance with the governing document. They also have the authority to establish Board committees.

There are three committees in existence: Governance and Risk , Human Resources and Finance, with Strategy being discussed at Board Meetings. Each committee consists of a minimum of three Board members (other Board members contribute when required) and are supported by the Senior Management Team. Each of the committees usually meet a minimum of four times per year.

The Board of Directors delegates day-to-day responsibility for the management of the Charity to the Directors of Operations and Business Support Following the retirement of the Director of Operations in June 2021, the Board undertook an extensive review of the Charity's structure and took the decision to replace the two Director roles with that of a Chief Executive Officer, supported by the Head of Operations and Head of Business Support.

Responsibility of the Chief Executive Officer (CEO)

The CEO has responsibility for the delivery of the strategic direction of the Charity, the day-to-day management of the Charity's activities, finances, budgetary control, recruitment and dismissal of staff. They also have responsibility for the determination of salaries for all personnel below their level, providing that these are in line with the current salary structure as approved by the Human Resources Committee and also within the overall budget agreed for the year. They are required to ensure that key performance targets are agreed and met by all staff. Finally, they are responsible for ensuring that the Charity delivers the services specified, thus ensuring that the aims and objectives of the Charity are met.

Board Strategy

The purpose of the Board meetings are to:

- Set Anglia Care Trust's strategic direction in consultation with the Senior Management Team and to support them in delivering it;
- Make sure that Anglia Care Trust's business plan implements the Charity's strategic direction;
- Make sure that Anglia Care Trust's achievements against its business plan are assessed annually;
- Explore available opportunities for collaborative working, cost sharing, mergers, alliances, joint venture and new sources of funding;
- Promote and encourage innovation in all aspects of Anglia Care Trust's work and to make sure that there are continuous quality improvements and efficiency gains; and
- Develop and sustain Anglia Care Trust as a flexible, learning organisation enabling it to carry out its strategic aims of developing safe and stronger communities for adults, families and young people in the East of England.

Governance and Risk Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Promoting and monitoring sound Corporate Governance including staff relations;
- Ensuring that Anglia Care Trust complies with its legal obligations;
- Reviewing and making recommendations to the Board on the recruitment, structure, size and composition of the Board;
- Governing Anglia Care Trust's Safeguarding and Health and Safety responsibilities;
- Monitoring the Risk Management process and the bi-annual review of the Charity's strategic risk; and
- Monitor the performance of the Trust against its Environmental Action and Business Continuity Plans on an annual basis.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Structure, governance and management (continued)

Human Resources Committee

The remit of this committee is to oversee and make recommendations to the Board of Directors with particular reference to:

- Overseeing the progression of the People Plan, with regards to Reward, Recognition, Retention and Development;
- Assessing and reviewing salary bandings against market conditions;
- Oversee Human Relations aspects including staff and volunteer Workforce Development and wellbeing, including staff and volunteer benefits;
- Oversee the staff appraisal system;
- Oversee and promote the Charity's commitment to EDI; and
- Overseeing the review of all Anglia Care Trust's policies and procedures.

Finance Committee

The remit of this committee includes all financial aspects of the business including:

- Overseeing the development, implementation and review of Anglia Care Trust's financial policies;
- Ensuring that the Finance Regulations help achieve the organisation's aims and objectives and compliance with the Board, auditor's and other regulatory bodies requirements;
- Ensuring continuous quality improvements and efficiency;
- The promotion and monitoring of sound financial governance;
- Reviewing and making recommendations to the Board on finance relates issues; and
- Liaising with the Governance and Risk Committee with regards to salary related issues.

Governance Activities

Anglia Care Trust applies the term 'Governance Activities' to those activities which ensure sound governance and strategic development as guided by the Association of Chief Executives of Voluntary Organisations (ACEVO) in allocating costs. The Board of Directors have adopted the following Governance Policy:

All administration costs associated with the governance of the charity will be allocated in accordance with the ACEVO model of "Full Cost Recovery"; the charity will therefore allocate the following to Governance Costs:-

- Directors' travel and subsistence
- Costs associated with meetings related to the governance of the charity
- AGM and Annual Review
- Directors' Liability Insurance
- Directors' recruitment, training and induction
- Costs associated with the employment of the Company Secretary i.e. salaries, the cost of travel and subsistence
- Legal costs
- Audit fees.

During 2021-22, the Board continued the work that had been undertaken in previous years with its internal audit, following the NCVO's Charity Governance Code. The code allows the Board to self-assess the governance of the Charity and the controls in place with regards to seven Principles, being:

1. Organisational Purpose
2. Leadership
3. Integrity
4. Decision making, risk and control
5. Board Effectiveness
6. Diversity
7. Openness and Accountability

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Structure, governance and management (continued)

One previously identified missing governance element relates to there being no current maximum term of appointment of Trustees, and whilst a review of the Charity's Objects and Articles has not yet taken place, a statement is included here relating to the Trustees proposed position:

In accordance with the Charity Governance Code, the nominal maximum appointment term for Trustees is proposed as nine years, with re-appointment of Trustees to take place three-yearly. Particular consideration for continuation beyond nine years shall be given to the needs of the organisation (e.g. specific skill or knowledge areas), balanced against the need for progressive refreshing of the Board, and the ability to recruit suitable replacements. One Trustee has a tenure exceeding nine years, and resulting from the annual appraisal process, it has been agreed that their historic and working knowledge of the Charity is of significant continued benefit, especially in light of the relatively short tenure of other Trustees.

f. Risk management

All of Anglia Care Trust's services follow a Risk Management Procedure which covers:

- Strategic Risk Assessment and Control
- Service Specific Risk Assessment and Control
- Service User Needs Assessment and Control
- Completing and monitoring of a central risk register
- Business Continuity Plan

It is the Charity's aim that all of the Senior Management Team are IOSH Managing Safely accredited and this level of competency is now mandatory for Operational Managers.

The Trustees have assessed the major risks to which the Charity is exposed, in particular those related to the operations and finances of the Charity and has reviewed those risks and established systems and procedures to mitigate the risks the Charity faces. All significant activities undertaken are subject to a risk review as part of the initial project assessment and implementation; major risks are identified and ranked in terms of their potential impact and likelihood. The Trustees are satisfied that systems and procedures are in place to mitigate the Charity's exposure to the major risks.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Plans for future periods

Future developments

Over the next 5 years the Charity will continue to recognise the changing needs of those around it, putting its service users and their communities at the centre of what the Charity does. It will:

- Increase its positive impact on those around it, both the Charity's service users and those it works alongside or in partnership with
- Identify and respond to emerging trends, opportunities and risks around it
- Maintain and strengthen a values-led culture, attracting and retaining the best workforce who are resilient, motivated and empowered
- Expand and strengthen the Charity's network of strategic and operational partners
- Use its voice to influence the local environment to respond to the needs of its communities
- Continue to diversify the Charity's funding streams to support its strategy
- Continue to harness technology to support a robust infrastructure and diverse methods to deliver the Charity's services
- Broaden its reach to introduce Anglia Care Trust to a wide range of funders, including an increased use of digital media.

Our Objectives

Following a consultation with stakeholders including service users, staff, volunteers and commissioners, the Board have agreed the following objectives for 2022-27 to help us achieve its Mission and support its Vision:

1. Increase the number of vulnerable people that the Charity supports, harnessing existing and emerging technology to expand its reach
2. Increase the co-production of its services with its Service Users and local communities
3. Increase the number of people with lived-experience in the delivery of its services
4. Find new and innovative ways of supporting the vulnerable in the Charity's communities, whilst creating opportunities for employment and volunteering within local communities
5. Recruit, develop and retain a high quality, diverse and inclusive workforce of staff and volunteers
6. Ensure all staff and volunteers have the resources to undertake their roles effectively and professionally wherever they are based
7. Form robust, worthwhile and rewarding partnerships
8. Increase the Charity's geographical reach in Norfolk, Essex and Cambridgeshire where opportunities arise
9. Monitor the impact of the Charity's services, its reach and its effectiveness whilst also identifying insights into unmet need
10. Control the Charity's growth, whilst taking advantage of opportunities, either as it seeks or as they arise, without putting the Charity at risk of over-stretching
11. Improve the Charity's methods of evidencing its Social Value and continue on its journey to becoming Carbon Neutral by 2030
12. Continue to keep a variety of funding streams so as not to become over-reliant on any one source.

Funds held as custodian

There are no funds in this category.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Statement of Trustees' responsibilities

The Trustees (who are also the Directors of the Charity for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditor

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the Charity's auditor is unaware; and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the Charity's auditor is aware of that information.

Auditor

The auditor, Scrutton Bland LLP, have indicated their willingness to continue in office. The designated Trustees will propose a motion reappointing the auditor at a meeting of the Trustees. Such appointments are always subject to regular review.

Approved by order of the members of the Board of Trustees and signed on their behalf by:



Lindsey Cook
(Chair of Trustees)

Date: 14/11/22

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST

Opinion

We have audited the financial statements of Anglia Care Trust (the 'Charitable Company') for the year ended 31 March 2022 which comprises of the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Charitable Company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charitable Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charitable Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Other information

The other information comprises the information included in the Annual Report other than the financial statements and our Auditor's Report thereon. The Trustees are responsible for the other information contained within the Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the Charitable Company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Responsibilities of Trustees

As explained more fully in the Trustees' Responsibilities Statement, the Trustees (who are also the Directors of the Charitable Company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charitable Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Charitable Company or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial experience and through discussions and enquiries of Trustees and management. During the engagement team briefing, the outcomes of these discussions were shared with the team, as well as consideration as to where and how fraud may occur in the Charitable Company.

The following laws and regulations were identified as being of significance to the Charitable Company:

- Those laws and regulations considered to have a direct effect on the financial statements including UK financial reporting standards, taxation regulations and the Charities Act 2011; and
- The Charitable Company is subject to many other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, for instance through the imposition of fines or litigation. We identified the following areas as those most likely to have such an effect: health and safety, safeguarding, human rights and employment law and GDPR compliance.

Audit procedures undertaken in response to the potential risks relating to irregularities (which include fraud and non-compliance with laws and regulations) comprised of: enquiries of management and those charged with governance as to whether the Charitable Company complies with such regulations; enquiries of management and those charged with governance concerning any actual or potential litigation or claims, inspection of relevant legal documentation, review of board minutes, testing the appropriateness of entries in the nominal ledger, including journal entries and the performance of analytical procedures to identify any unexpected movements in account balances which may be indicative of fraud.

The likelihood of detecting irregularities, including fraud, is limited by the inherent difficulty in detecting irregularities, the effectiveness of the Charitable Company's controls, and the nature, timing and extent of the audit procedures performed. Irregularities that result from fraud might be inherently more difficult to detect than irregularities that result from error. As explained above, there is an unavoidable risk that material misstatements may not be detected, even though the audit has been planned and performed in accordance with ISAs (UK).

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's Report.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ANGLIA CARE TRUST (CONTINUED)

Use of our report

This report is made solely to the Charitable Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable Company's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charitable Company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.



Adam Smith (Senior Statutory Auditor)

for and on behalf of
Scrutton Bland LLP
Chartered Accountants
Statutory Auditor
Fitzroy House
Crown Street
Ipswich
Suffolk
IP1 3LG

Date: 15 November 2022

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £	Total funds 2021 £
Income from:					
Charitable activities	3	3,480,719	1,060,726	4,541,445	4,824,700
Investments	4	198	-	198	535
Total income		3,480,917	1,060,726	4,541,643	4,825,235
Expenditure on:					
Charitable activities	5	3,732,716	911,787	4,644,503	4,283,597
Total expenditure		3,732,716	911,787	4,644,503	4,283,597
Net movement in funds before other recognised gains		(251,799)	148,939	(102,860)	541,638
Other recognised gains:					
Gains on revaluation of tangible fixed assets		10,000	-	10,000	240,000
Net movement in funds		(241,799)	148,939	(92,860)	781,638
Reconciliation of funds:					
Total funds brought forward		2,059,443	259,783	2,319,226	1,537,588
Net movement in funds		(241,799)	148,939	(92,860)	781,638
Total funds carried forward		1,817,644	408,722	2,226,366	2,319,226

The Statement of Financial Activities includes all gains and losses recognised in the current and prior years.

The notes on pages 29 to 43 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)
REGISTERED NUMBER: 02223103

BALANCE SHEET
AS AT 31 MARCH 2022

	Notes	2022 £	2021 £
Fixed assets			
Tangible assets	10	865,682	845,284
		<u>865,682</u>	<u>845,284</u>
Current assets			
Debtors	11	337,113	345,998
Cash at bank and in hand		1,360,792	1,461,607
		<u>1,697,905</u>	<u>1,807,605</u>
Creditors: amounts falling due within one year	12	(337,221)	(333,663)
Net current assets		<u>1,360,684</u>	<u>1,473,942</u>
Total assets less current liabilities being net assets		<u><u>2,226,366</u></u>	<u><u>2,319,226</u></u>
Charity funds			
Restricted funds	13	408,722	259,783
Unrestricted funds	13	1,817,644	2,059,443
Total funds	13	<u><u>2,226,366</u></u>	<u><u>2,319,226</u></u>

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:



Lindsey Cook
(Chair of Trustees)

Date: 14/11/22

The notes on pages 29 to 43 form part of these financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2022

	Notes	2022 £	2021 £
Cash flows from operating activities			
Net cash (used in)/generated from operating activities	16	(58,487)	626,058
Cash flows from investing activities			
Interest received		198	535
Purchase of tangible fixed assets		(42,526)	(76,081)
Net cash used in investing activities		(42,328)	(75,546)
Change in cash and cash equivalents in the year		(100,815)	550,512
Cash and cash equivalents at the beginning of the year		1,461,607	911,095
Cash and cash equivalents at the end of the year	17	1,360,792	1,461,607

The notes on pages 29 to 43 form part of these financial statements

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

1. General information

Anglia Care Trust (the "Charity") is a company limited by guarantee, domiciled and incorporated in England and Wales, registration number 02223103.

Anglia Care Trust is a registered charity, registration number 299049.

The registered office for the Charity is Unit 8, The Square, Martlesham Heath, Ipswich, Suffolk, IP5 3SL.

The members of the Company are the Trustees named on page 1. In the event of the Charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the Charity.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland, the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Anglia Care Trust meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The Trustees and management have prepared detailed forecasts that indicate that the Charity will be able continue to meet its liabilities as they fall due and will continue to operate for the foreseeable future, being at least 12 months from the date of approval of these financial statements. Furthermore at the time of approving the financial statements, the Trustees confirm that there are no material uncertainties regarding the Charity's ability to continue in operational existence for the foreseeable future. Accordingly, the financial statements have been prepared on the going concern basis.

2.3 Income

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of Financial Activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance Sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

2. Accounting policies (continued)

2.4 Expenditure

All expenditure is accounted for on an accruals basis and has been included under expense categories that aggregate all costs for allocation to activities. Where costs cannot be directly attributed to particular activities they have been allocated on a basis consistent with the use of the resources.

Support costs are those costs incurred directly in support of expenditure on the objects of the Charity and include project management carried out at Martlesham Heath.

2.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.6 Tangible fixed assets and depreciation

Tangible fixed assets are initially recognised at cost. After recognition, under the revaluation model, tangible fixed assets whose fair value can be measured reliably shall be carried at a revalued amount, being their fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Revaluations are made with sufficient regularity to ensure that the carrying amount does not differ materially from that which would be determined using fair value at the end of the reporting date.

Fair values are determined from market-based evidence by appraisal that is normally undertaken by professionally qualified valuers. If there is no market-based evidence of fair value because of the specialised nature of the tangible fixed asset and it is rarely sold, except as part of a contributing business, a Charity may need to estimate fair value using an income or depreciated replacement cost approach.

Gains and losses on revaluation are recognised in the Statement of Financial Activities.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on a straight line basis as follows:

Property improvements	- Over the 5 year lease term
Computer equipment	- Over 3 years
Motor vehicles	- Over 5 years
Fixtures and fittings	- Over 4 years

2.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

2. Accounting policies (continued)

2.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

2.10 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.11 Pensions

The Charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the Charity pays fixed contributions into a separate entity. Once the contributions have been paid the Charity has no further payment obligations.

The contributions are recognised as an expense in Statement of Financial Activities when they fall due. Amounts not paid are shown in other creditors as a liability in the Balance Sheet. The assets of the plan are held separately from the Charity in independently administered funds.

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

3. Income from charitable activities

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £	Total funds 2021 £
Advice and Guidance	319,238	381,223	700,461	491,727
Community Safety	491,165	47,031	538,196	497,968
Housing Services	2,649,815	631,480	3,281,295	3,804,496
General	20,501	992	21,493	30,509
Total 2022	3,480,719	1,060,726	4,541,445	4,824,700
Total 2021	3,836,459	988,241	4,824,700	

4. Investment income

	Unrestricted funds 2022 £	Total funds 2022 £	Total funds 2021 £
Bank interest receivable	198	198	535
Total 2021	535	535	

ANGLIA CARE TRUST
(A Company Limited by Guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

5. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £	Total 2021 £
Advice and Guidance	365,194	322,805	687,999	455,250
Community Safety	510,510	46,086	556,596	404,191
Housing Services	2,822,088	540,840	3,362,928	3,412,382
General	34,924	2,056	36,980	11,774
	<u>3,732,716</u>	<u>911,787</u>	<u>4,644,503</u>	<u>4,283,597</u>
Total 2021	<u>3,433,053</u>	<u>850,544</u>	<u>4,283,597</u>	

6. Analysis of expenditure by activities

	Activities undertaken directly 2022 £	Support costs 2022 £	Total funds 2022 £	Total funds 2021 £
Advice and Guidance	641,381	46,618	687,999	455,250
Community Safety	504,333	52,263	556,596	404,191
Housing Services	3,261,949	100,979	3,362,928	3,412,382
General	36,980	-	36,980	11,774
	<u>4,444,643</u>	<u>199,860</u>	<u>4,644,503</u>	<u>4,283,597</u>
Total 2021	<u>4,167,255</u>	<u>116,342</u>	<u>4,283,597</u>	

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6. Analysis of expenditure by activities (continued)

Analysis of direct costs

	Advice and Guidance 2022 £	Community Safety 2022 £	Housing Services 2022 £	General 2022 £	Total funds 2022 £	Total funds 2021 £
Staff costs	613,081	471,414	1,050,521	3,539	2,138,555	1,984,811
Other costs	28,300	32,919	2,211,428	33,441	2,306,088	2,182,444
	<u>641,381</u>	<u>504,333</u>	<u>3,261,949</u>	<u>36,980</u>	<u>4,444,643</u>	<u>4,167,255</u>
Total 2021	<u>433,441</u>	<u>379,623</u>	<u>3,349,267</u>	<u>4,924</u>	<u>4,167,255</u>	

Analysis of support costs

	Advice and Guidance 2022 £	Community Safety 2022 £	Housing Services 2022 £	General 2022 £	Total funds 2022 £	Total funds 2021 £
Staff costs	40,835	45,195	81,702	-	167,732	94,034
Depreciation	5,783	7,068	19,277	-	32,128	15,458
Governance costs	-	-	-	-	-	6,850
	<u>46,618</u>	<u>52,263</u>	<u>100,979</u>	<u>-</u>	<u>199,860</u>	<u>116,342</u>
Total 2021	<u>21,809</u>	<u>24,568</u>	<u>63,115</u>	<u>6,850</u>	<u>116,342</u>	

7. Auditor's remuneration

	2022 £	2021 £
Fees payable to the Charity's auditor for the audit of the Charity's Annual Report	<u>7,600</u>	<u>7,100</u>

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FOR THE YEAR ENDED 31 MARCH 2022

8. Staff costs

	2022	2021
	£	£
Wages and salaries (including expenses)	2,046,776	1,817,212
Social security costs	162,043	155,332
Other pension costs	97,468	106,301
	<u>2,306,287</u>	<u>2,078,845</u>

The average number of persons employed by the Charity during the year was as follows:

	2022	2021
	No.	No.
Advice and Guidance	32	32
Community Safety	13	13
Housing Services	43	43
General	12	10
	<u>100</u>	<u>98</u>

The number of employees whose employee benefits (excluding employer pension costs and social security costs) exceeded £60,000 was:

	2022	2021
	No.	No.
In the band £60,001 - £70,000	1	-
	<u>1</u>	<u>-</u>

9. Trustees' remuneration and expenses

During both the current and prior years, none of the Trustees received any remuneration or other benefits for their qualifying services to the Charity.

During both the current and prior years no expenses were reimbursed or paid directly to any of the Trustees

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

10. Tangible fixed assets

	Freehold property £	Property improvements £	Computer equipment £	Motor vehicles £	Fixtures and fittings £	Total £
Cost or valuation						
At 1 April 2021	780,000	81,713	162,072	-	56,346	1,080,131
Additions	-	-	19,126	23,400	-	42,526
Revaluations	10,000	-	-	-	-	10,000
At 31 March 2022	<u>790,000</u>	<u>81,713</u>	<u>181,198</u>	<u>23,400</u>	<u>56,346</u>	<u>1,132,657</u>
Depreciation						
At 1 April 2021	-	78,578	103,862	-	52,407	234,847
Charge for the year	-	627	26,557	3,510	1,434	32,128
At 31 March 2022	<u>-</u>	<u>79,205</u>	<u>130,419</u>	<u>3,510</u>	<u>53,841</u>	<u>266,975</u>
Net book value						
At 31 March 2022	<u>790,000</u>	<u>2,508</u>	<u>50,779</u>	<u>19,890</u>	<u>2,505</u>	<u>865,682</u>
At 31 March 2021	<u>780,000</u>	<u>3,135</u>	<u>58,210</u>	<u>-</u>	<u>3,939</u>	<u>845,284</u>

The freehold property was originally valued on an open market basis by Richard Hawkins, an independent valuer in June 2015. Subsequently the freehold property was revalued on an open market basis by the Trustees based on desktop valuations supplied by independent valuers, Fenn Wright and Viking Surveyors, on 7 October 2021 and 9 June 2022, respectively. The historic cost of the freehold property on donation amounted to £253,352.

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NOTES TO THE FINANCIAL STATEMENTS
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11. Debtors

	2022 £	2021 £
Due within one year		
Trade debtors	332,772	341,657
Other debtors	600	600
Prepayments and accrued income	3,741	3,741
	<u>337,113</u>	<u>345,998</u>

12. Creditors: Amounts falling due within one year

	2022 £	2021 £
Trade creditors	39,176	18,421
Other taxation and social security	78,613	109,830
Other creditors	4,763	5,999
Accruals and deferred income	214,669	199,413
	<u>337,221</u>	<u>333,663</u>

	2022 £	2021 £
Deferred income at 1 April	191,433	108,468
Resources deferred during the year	206,485	191,433
Amounts released from previous years	(191,433)	(108,468)
Deferred income at 31 March	<u>206,485</u>	<u>191,433</u>

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NOTES TO THE FINANCIAL STATEMENTS
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13. Statement of funds

Statement of funds - current year

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2022 £
Unrestricted funds						
Designated funds						
Development reserve	357,132	-	(21,650)	(93,207)	-	242,275
Long term property maintenance	99,251	-	(21,760)	-	-	77,491
Fixed assets	845,284	-	(32,128)	42,526	10,000	865,682
Triangle tenancies	16,349	-	-	-	-	16,349
Money advice	-	-	(36,373)	58,197	-	21,824
Training fund	39,000	-	(15,422)	-	-	23,578
Service user engagement	-	-	(25,710)	35,010	-	9,300
	<u>1,357,016</u>	<u>-</u>	<u>(153,043)</u>	<u>42,526</u>	<u>10,000</u>	<u>1,256,499</u>
	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2022 £
General funds						
General Funds - all funds	702,427	3,480,917	(3,579,673)	(42,526)	-	561,145
Total Unrestricted funds	<u>2,059,443</u>	<u>3,480,917</u>	<u>(3,732,716)</u>	<u>-</u>	<u>10,000</u>	<u>1,817,644</u>

ANGLIA CARE TRUST
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

13. Statement of funds (continued)

The designated funds are for the following purposes:

- Development reserve fund – is allocated to future projects that require an input of resource in the early stages.
- Long term property maintenance – is allocated for long term costs of the owned properties.
- Fixed assets – represents the funds invested in fixed assets used by the Charity and therefore not readily available
- Triangle Tenancies – contingency fund to ensure the project can continue even if funding reduces.
- Training Fund – to cover training postponed from 2020/21 due to Covid.
- Service User Engagement – is allocated to fund one officer role and activities to promote engagement an co-production with Service Users.

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2022 £
Restricted funds						
IV	28,734	25,454	(25,651)	-	-	28,537
Other restricted funds	13,473	3,313	(1,791)	-	-	14,995
Triangle Tenancies	-	48,071	(48,071)	-	-	-
Suffolk Offender Accommodation Project	11,241	-	-	-	-	11,241
Grants & Donations	11,093	992	(2,056)	-	-	10,029
Barclays grant	-	33,333	(8,219)	(9,383)	-	15,731
SCDC Domestic Abuse	43,148	74,017	(39,897)	-	-	77,268
SEND mediation	17,993	44,812	(44,658)	-	-	18,147
TCHC Opportunity Suffolk	2,818	154,655	(136,882)	-	-	20,591
SCDC Abuse Accommodation	5,613	43,872	(36,778)	-	-	12,707
HRS Single Homeless	-	83,822	(83,822)	-	-	-
HRS Offenders	-	122,984	(79,462)	-	-	43,522
Money Advice	-	46,955	(46,955)	9,383	-	9,383

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NOTES TO THE FINANCIAL STATEMENTS
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13. Statement of funds (continued)

Statement of funds - current year (continued)

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/out £	Gains/ (Losses) £	Balance at 31 March 2022 £
East Suffolk Rough Sleeper	10,306	30,316	(31,050)	-	-	9,572
STEPS	2,419	139,635	(139,635)	-	-	2,419
Housing First	6,541	38,360	(33,040)	-	-	11,861
COVID grants	66,346	5,875	(20,285)	-	-	51,936
Womens Wellbeing	-	73,014	(60,440)	-	-	12,574
Domestic Abuse Outreach	20,864	3,058	(9,208)	-	-	14,714
Tending Rough Sleeper	19,194	88,188	(63,887)	-	-	43,495
	<u>259,783</u>	<u>1,060,726</u>	<u>(911,787)</u>	<u>-</u>	<u>-</u>	<u>408,722</u>
Total of funds	<u><u>2,319,226</u></u>	<u><u>4,541,643</u></u>	<u><u>(4,644,503)</u></u>	<u><u>-</u></u>	<u><u>10,000</u></u>	<u><u>2,226,366</u></u>

ANGLIA CARE TRUST
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

14. Summary of funds

Summary of funds - current year

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers in/(out) £	Gains/ (Losses) £	Balance at 31 March 2022 £
Designated funds	1,357,016	-	(153,043)	42,526	10,000	1,256,499
General funds	702,427	3,480,917	(3,579,673)	(42,526)	-	561,145
Restricted funds	259,783	1,060,726	(911,787)	-	-	408,722
	<u>2,319,226</u>	<u>4,541,643</u>	<u>(4,644,503)</u>	<u>-</u>	<u>10,000</u>	<u>2,226,366</u>

15. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £
Tangible fixed assets	865,682	-	865,682
Current assets	1,289,183	408,722	1,697,905
Creditors due within one year	(337,221)	-	(337,221)
Total	<u>1,817,644</u>	<u>408,722</u>	<u>2,226,366</u>

Analysis of net assets between funds - prior year

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds 2021 £
Tangible fixed assets	845,284	-	845,284
Current assets	1,547,822	259,783	1,807,605
Creditors due within one year	(333,663)	-	(333,663)
Total	<u>2,059,443</u>	<u>259,783</u>	<u>2,319,226</u>

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NOTES TO THE FINANCIAL STATEMENTS
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16. Reconciliation of net movement in funds to net cash flow from operating activities

	2022 £	2021 £
Net income/expenditure for the year (as per Statement of Financial Activities)	(102,860)	541,638
Adjustments for:		
Depreciation charges	32,128	15,458
Interest receivable and similar income	(198)	(535)
Loss on the disposal of tangible fixed assets	-	3,688
(Increase)/decrease in debtors	8,885	9,441
Increase in creditors	3,558	56,368
Net cash (used in)/generated by operating activities	(58,487)	626,058

17. Analysis of cash and cash equivalents

	2022 £	2021 £
Cash at bank and in hand	1,360,792	1,461,607
Total cash and cash equivalents	1,360,792	1,461,607

18. Analysis of changes in net funds

	At 1 April 2021 £	Cash flows £	At 31 March 2022 £
Cash at bank and in hand	1,461,607	(100,815)	1,360,792

NOTES TO THE FINANCIAL STATEMENTS
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19. Operating lease commitments

At 31 March 2022 the Charity had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2022 £	2021 £
Not later than 1 year	62,464	75,922
Later than 1 year and not later than 5 years	48,964	140,170
	<u>111,428</u>	<u>216,092</u>

20. Related party transactions

The key management personnel of the Charity comprises of the Trustees and:

- April - May 2021 - Director of Operations, Director of Business Support, Operational Managers for Housing Services, Community Safety and Advice and Guidance.
- June 2021 - March 2022 - Chief Executive Officer, Head of Operations, Head of Business Support, Operational Managers for Housing Service, Community Safety and Advice and Guidance, joined by the Finance Manager in August 2021.

The total remuneration (comprising of salaries, benefits, social security and pension costs) of the key management personnel of the Charity in the year amounted to £365,977 (relating to 9 employees) (2021: £287,741 (relating to 7 employees)).